

Financial Implications of this Plan

*In order to support the delivery of the Council's identified priorities the Council has agreed to invest or reallocate additional money (capital and revenue) which supports new activities, projects and work programmes over and above the on-going services delivered within the Council's annual budgets.*

Priorities	2006/07		2007/08		2008/09	
	Anticipated Additional Revenue	Capital	Anticipated Additional Revenue	Capital	Anticipated Additional Revenue	Capital
<b>Aim One Housing and Employment</b>	£51,556	£683,000	£47,323	£719,000	£13,000	£243,000
<b>Aim Two Diverse and Vibrant</b>	£19,000	£283,000	£14,000	£150,000	£11,500	£0
<b>Aim Three Safe and Inclusive</b>	£16,500	£0	£16,800	£0	£16,800	£0
<b>Aim Four Environment</b>	£51,500	£101,000	£25,000	£70,000	£25,000	£40,000
<b>Aim Five Transport and Communication</b>	£15,000	£0	£15,000	£0	£15,000	£0
<b>Aim Six Efficient, effective and accessible services</b>	£150,673	£50,000	£169,173	£30,000	£169,173	£0
<b>Total Additional Expenditure</b>	<b>£304,229</b>	<b>£1,117,000</b>	<b>£287,296</b>	<b>£969,000</b>	<b>£250,473</b>	<b>£283,000</b>

BVPIs		Performance Results						Future Performance Targets		
BVPI	Details	05/06	Performance Change & Quartile 05/06 (cf all DCs)	Perf 06/07	TGT 06/07	TGT Met 06/07	Perf Change & predicted Quartile 06-07 <sup>1</sup> (cf all DCs)	07/08	08/09	09/10
BVPI 2a	The Equality Standard for Local Government - level achieved.	Level 1	↔ Quartile Not Available	Level 2	Level 3		↔ Quartile Not Available	Level 3	Level 4	Level 5
BVPI 2b	Duty to promote race equality - score.	31.57%	↔ 1 2 3 4 ☆	79%	80%		↔ 1 ☆ 2 3 4	85%	90%	90%
BVPI 3	User satisfaction survey covering overall satisfaction (3 yrly)	03-04 61%	↔ 1 ☆ 2 3 4	60%	75%		↔ 1 ☆ 2 3 4	n/a	n/a	60% District TQ
BVPI 4	User satisfaction survey covering complaint handling (every 3 yrs)	03-04 32%	↔ 1 2 3 ☆ 4	33%	48%		↔ 1 2 3 ☆ 4	n/a	n/a	38% District TQ
BVPI 8	Percentage of invoices for commercial goods & services which were paid in 30 days of such invoices being received by the authority.	95.04%	↔ 1 2 ☆ 3 4	96.46%	100%		↔ 1 2 ☆ 3 4	100%	100%	100%
BVPI 9	Proportion of Council Tax collected	98.81%	↔ 1 ☆ 2 3 4	99.06%	98.50%		↔ 1 ☆ 2 3 4	98.50%	98.50%	98.50%
BVPI 10	Percentage of Business rates which should have been collected that were received	99.05%	↔ 1 2 ☆ 3 4	99.00%	99.12%		↔ 1 2 ☆ 3 4	99.12%	99.12%	99.12%
BVPI 11a	The percentage of top 5% of earners that are women	6.67%	↔ 1 2 3 4 ☆	13.33%	18.00%		↔ 1 2 3 4 ☆	18.00%	20.00%	20.00%
BVPI 11b	The % of top 5% of earners from Ethnic Minority	0%	↔ 1 2 3 4 ☆	0.00%	0.50%		↔ 1 2 3 4 ☆	0.5%	0.5%	0.5%
BVPI 11c	Top 5% of earners that have a disability	6.67%	Ne w ↔ 1 ☆ 2 3 4	6.67%	10.00%		↔ 1 ☆ 2 3 4	10%	10%	15%
BVPI 12	The number of working days lost to sickness absence.	6.68	↔ 1 ☆ 2 3 4	11.88	7.75		↔ 1 2 3 4 ☆	7.50 days	7.50 days	7.50 days
BVPI 14	The percentage of employees retiring early (excluding ill-health) as a percentage of total workforce	0.41%	↔ 1 2 ☆ 3 4	0.81%	0.10%		↔ 1 2 3 ☆ 4	0.10%	0.81%	0.81%

<sup>1</sup> Estimated quartile position based on 2005/06 quartiles

BVPIs		Performance Results						Future Performance Targets																										
BVPI	Details	05/06	Performance Change & Quartile 05/06 (cf all DCs)	Perf 06/07	TGT 06/07	TGT Met 06/07	Perf Change & predicted Quartile 06-07 <sup>1</sup> (cf all DCs)	07/08	08/09	09/10																								
BVPI 15	The percentage of employees retiring on ill-health as a percentage of total workforce	0.83%	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		0.40%	0.15%		<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2	☆		3			4		0.10%	1.21%	1.21%
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BVPI 16a	Percentage of local authority employees declaring they meet the DDA 1995 disability definition.	3.61%	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		2.93%	5.00%		<table border="1"><tr><td>↘</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1			2			3	☆		4		5%	5%	6%
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BVPI 16b	% of economically active disabled people in Ryedale.	11.83%	Not Applicable	11.83% estimate	n/a	n/a	Not Applicable	-	-	-																								
BVPI 17a	Percentage of local authority employees from minority ethnic community.	0.98%	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		1.0%	0.7%		<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		0.8%	1.0%	1.2%
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BVPI 17b	% of economically active minority ethnic community population in Ryedale.	0.62%	Not Applicable	0.62% estimate	n/a	n/a	Not Applicable	-	-	-																								
BVPI 64	Number of private sector vacant dwellings that are returned into occupation or demolished as a direct result of action by the local authority.	5	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		4	3		<table border="1"><tr><td>↘</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td>☆</td></tr></table>	↘	1			2			3			4	☆	4	5	6
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BVPI 76a	The number of HB/CTB claimants visited per 1,000 caseload	184.32	Not Available	180.71	209.31		Not Available	Discontinued	Discontinued	Discontinued																								
BVPI 76b	The number of fraud investigators employed per 1,000 caseload (HB/CTB claimants)	0.55	Not Available	0.46	0.58		Not Available	0.66	0.66	0.66																								
BVPI 76c	The number of HB/CTB fraud investigations per 1,000 caseload	10.93	Not Available	13.08	25.00		Not available	30	30	30																								
BVPI 76d	No. of HB/CTB prosecutions & sanctions/1,000 caseload.	4.06	Not Available	3.95	7.00		Not available	9	9	9																								
BVPI 78a	Average time taken to process new claims for housing and council tax benefit.	28.8 days	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2	☆		3			4		29.6 days	30.0		<table border="1"><tr><td>↘</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1			2	☆		3			4		28 days	26 days	26 days
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BVPI 78b	Average time taken to process changes in circumstances HB/CTB.	4.9 days	<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		3.7 days	4.0 days		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		5 days	5 days	5 days
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BVPI 79a	% of claims for which calc'n of amount of benefit due was correct on basis of info available to the determination	93.60%	<table border="1"><tr><td>↘</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td>☆</td></tr></table>	↘	1			2			3			4	☆	97.60%	99.00%		<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2	☆		3			4		99%	99%	99%
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BVPI 79b (i)	Amount of Hsg Benefit overpayments recovered during period being reported on as a % of all HB deemed recoverable overpayments during period.	91.52%	<table border="1"> <tr><td>Ne</td><td>1</td><td>☆</td></tr> <tr><td>w</td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1	☆	w	2			3			4		67.75%	93.00%		<table border="1"> <tr><td>↘</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td>☆</td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↘	1			2			3	☆		4		90%	90%	90%
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BVPI 79b (ii)	HB overpayments recovered during period as a % of total amount of HB overpayment debt outstanding at start of period plus amount of HB overpayments identified during period.	43.62%	<table border="1"> <tr><td>Ne</td><td>1</td><td>☆</td></tr> <tr><td>w</td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1	☆	w	2			3			4		30.61%	50.00%		<table border="1"> <tr><td>↘</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td>☆</td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↘	1			2			3	☆		4		60%	70%	70%
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BVPI 79b (iii)	HB overpayments written off during period as a % of the total amount of HB overpayment debt outstanding at start of period plus amount of HB overpayments identified during period.	0.00%	Not Available	0.00%	0.00%		Not Available	0.00%	0.00%	0.00%																								
BVPI 80a	User Satisfaction Survey - Benefits Office -Contact/Access Facilities - % satisfied (Survey every 3 years)	2003-04 Survey 86%	<table border="1"> <tr><td>Ne</td><td>1</td><td>☆</td></tr> <tr><td>w</td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1	☆	w	2			3			4		88%	84%		<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		n/a	n/a	84%
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BVPI 80b	Benefits Office - Service	2003-04 Survey 88%	<table border="1"> <tr><td>Ne</td><td>1</td><td>☆</td></tr> <tr><td>w</td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1	☆	w	2			3			4		88%	86%		<table border="1"> <tr><td>↔</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↔	1	☆		2			3			4		n/a	n/a	86%
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BVPI 80c	Benefits Office - Telephone Service	2003-04 Survey 84%	<table border="1"> <tr><td>Ne</td><td>1</td><td>☆</td></tr> <tr><td>w</td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1	☆	w	2			3			4		88%	80%		<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		n/a	n/a	80%
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BVPI 80d	Benefits Office - Staff	2003-04 Survey 91%	<table border="1"> <tr><td>Ne</td><td>1</td><td>☆</td></tr> <tr><td>w</td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1	☆	w	2			3			4		90%	86%		<table border="1"> <tr><td>↘</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↘	1	☆		2			3			4		n/a	n/a	86%
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BVPI 80e	Benefits Office - clarity of forms & leaflets etc	2003-04 Survey 67%	<table border="1"> <tr><td>Ne</td><td>1</td><td>☆</td></tr> <tr><td>w</td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1	☆	w	2			3			4		69%	68%		<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		n/a	n/a	68%
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BVPI 80f	Benefits - time taken for a decision	2003-04 Survey 82%	<table border="1"> <tr><td>Ne</td><td>1</td><td>☆</td></tr> <tr><td>w</td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1	☆	w	2			3			4		87%	77%		<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		n/a	n/a	77%
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BVPI 80g	Benefits Office - overall satisfaction (survey every 3 years)	2003-04 Survey 89%	<table border="1"> <tr><td>Ne</td><td>1</td><td>☆</td></tr> <tr><td>w</td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1	☆	w	2			3			4		91%	84%		<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		n/a	n/a	84%
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BVPI 82a (i)	% of household waste arisings, which have been sent by the authority for recycling.	18.24%	<table border="1"> <tr><td>↗</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td>☆</td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1			2	☆		3			4		20.17%	19.00%		<table border="1"> <tr><td>↗</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td>☆</td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1			2	☆		3			4		19%	19%	19%
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BVPI	Details	05/06	Performance Change & Quartile 05/06 (cf all DCs)	Perf 06/07	TGT 06/07	TGT Met 06/07	Perf Change & predicted Quartile 06-07 <sup>1</sup> (cf all DCs)	07/08	08/09	09/10																								
BVPI 82a (ii)	Total tonnage of household waste arisings, which have been sent by the Authority for recycling.	3,998	<table border="1"> <tr><td>New</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td>☆</td></tr> </table>	New	1			2			3			4	☆	4505.00 tonnes	4050.00 tonnes		<table border="1"> <tr><td>↗</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td>☆</td></tr> </table>	↗	1			2			3			4	☆	4050	4050	4050
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BVPI 82b(i)	% of household waste sent by the Authority for composting or treatment by anaerobic digestion.	24.53%	<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		30.93%	25.00%		<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		25%	25%	25%
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BVPI 82b (ii)	Tonnage of h/h waste sent by the Authority for composting or treatment by anaerobic digestion.	5,377	<table border="1"> <tr><td>New</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td>☆</td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	New	1			2	☆		3			4		6909.00 tonnes	5390.00 tonnes		<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		5390	5390	5390
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BVPI 84a	Number of kilograms of household waste collected per head of the population.	423.98 kg	<table border="1"> <tr><td>↘</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td>☆</td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↘	1			2			3	☆		4		429.5 kg	427.0 kg		<table border="1"> <tr><td>↘</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td>☆</td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↘	1			2			3	☆		4		429kg	431kg	431kg
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BVPI 84b	% change from previous financial year in the no. of kg of household waste collected/head of the population.	0.83% increase	<table border="1"> <tr><td>New</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td>☆</td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	New	1			2			3	☆		4		1.31% increase	0.50%		<table border="1"> <tr><td>↘</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td>☆</td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↘	1			2			3	☆		4		1%	1%	1%
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BVPI 86	Cost of waste collection per household	£48.99	<table border="1"> <tr><td>↘</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td>☆</td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↘	1			2			3	☆		4		£54.07	£58.69		<table border="1"> <tr><td>↘</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td>☆</td></tr> <tr><td></td><td>4</td><td>☆</td></tr> </table>	↘	1			2			3	☆		4	☆	£57.82	£59.44	£61.10
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BVPI 89	User satisfaction survey covering overall cleanliness	03-04 Survey 72%	<table border="1"> <tr><td>↘</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↘	1	☆		2			3			4		76%	70%		<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		Not required	Not required	74% District TQ
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BVPI 90a	User satisfaction survey covering overall satisfaction with waste collection	03-04 Survey 88%	<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		75%	90%		<table border="1"> <tr><td>↘</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td>☆</td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↘	1			2			3	☆		4		Not required	Not required	86% District TQ
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BVPI 90b	User satisfaction survey covering overall satisfaction with waste recycling	03-04 Survey 75%	<table border="1"> <tr><td>↔</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td>☆</td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↔	1			2	☆		3			4		73%	80%		<table border="1"> <tr><td>↘</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td>☆</td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↘	1			2	☆		3			4		Not required	Not required	76% District TQ
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BVPI 91a	% of h/h resident in the area served by kerbside collection of recyclables.	100%	<table border="1"> <tr><td>↗</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1	☆		2			3			4		100%	100%		<table border="1"> <tr><td>↔</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↔	1	☆		2			3			4		100%	100%	100%
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BVPI 91b	% of h/h resident in the authority's area served by kerbside collection of at least two recyclables.	100%	<table border="1"> <tr><td>New</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	New	1	☆		2			3			4		100%	100%		<table border="1"> <tr><td>↔</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↔	1	☆		2			3			4		100%	100%	100%
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BVPI 106	Percentage of new homes built on previously developed land	85.49%	<table border="1"> <tr><td>↗</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td>☆</td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1			2	☆		3			4		Figure avail. later	40%		<table border="1"> <tr><td>↗</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td>☆</td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↗	1			2	☆		3			4		40%	40%	40%
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BVPI	Details	05/06	Performance Change & Quartile 05/06 (cf all DCs)	Perf 06/07	TGT 06/07	TGT Met 06/07	Perf Change & predicted Quartile 06-07 <sup>1</sup> (cf all DCs)	07/08	08/09	09/10																								
BVPI 109a	Percentage of major planning applications determined within 13 weeks	81.81%	<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		82.35%	65.00%		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		65%	65%	65%
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BVPI 109b	Percentage of minor planning applications determined within 8 weeks	76.65%	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2	☆		3			4		81.70%	71.00%		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		71%	75%	78%
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BVPI 109c	Percentage of other planning applications determined within 8 weeks	92.74%	<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		90.60%	86.00%		<table border="1"><tr><td>↘</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1	☆		2			3			4		86%	90%	92%
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BVPI 111	Satisfaction with the planning service by those making a planning application (every 3 years)	03-04 Survey 68%	<table border="1"><tr><td>↘</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td>☆</td></tr></table>	↘	1			2			3	☆		4	☆	72%	85%		<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		Not required	Not required	TQ target to beset
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BVPI 119a	% of residents satisfied with Local Authority Cultural Services - sports and leisure. (survey every 3 years)	2003/04 Survey 52%	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		56%	60%		<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		Not required	Not required	65% District TQ
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BVPI 119c	% of residents satisfied with Local Authority Cultural Services - museums. (survey every 3 years)	03/04 Survey 48%	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2	☆		3			4		50%	55%		<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2	☆		3			4		Not required	Not required	50% District TQ
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BVPI 119e	% of residents satisfied with LA cultural services: parks/open spaces (3 yrly survey)	03/04 Survey 56%	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td>☆</td></tr></table>	↗	1			2			3			4	☆	56%	57%		<table border="1"><tr><td>↔</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td>☆</td></tr></table>	↔	1			2			3			4	☆	Not required	Not required	78% District TQ
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BVPI 126	Domestic burglaries per 1000 households	4.1/1000	<table border="1"><tr><td>↘</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1	☆		2			3			4		3.0	3.3		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		3.7	In next Strategy	In next Strategy
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BVPI 126 Info only	Domestic burglaries per 1000 households -% detected	19%	Not Applicable	25%	n/a		Not Applicable	n/a	n/a	n/a																								
BVPI 127a	Number of violent crimes per 1000 population.	8.6/1000	<table border="1"><tr><td>Ne w</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	Ne w	1	☆		2			3			4		8.2	7.4		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		7.4	in next Strategy	in next Strategy
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BVPI 127a Info only	Violent crime per year, per 1,000 population in the Local Authority area - % detected	77%	Not Applicable	70%	n/a		Not Applicable	n/a	n/a	n/a																								
BVPI 127b	Robberies per year, per 1,000 population in the Local Authority area.	0.1/1000	<table border="1"><tr><td>Ne w</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	Ne w	1	☆		2			3			4		0.0	0.1		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		No Target set	in next Strategy	in next Strategy
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BVPI 127b Info only	Robberies per year, per 1,000 population in the Local Authority area - % detected	25%	Not Applicable	0%			Not Applicable	n/a	n/a	n/a																								

BVPIs		Performance Results						Future Performance Targets																										
BVPI	Details	05/06	Performance Change & Quartile 05/06 (cf all DCs)	Perf 06/07	TGT 06/07	TGT Met 06/07	Perf Change & predicted Quartile 06-07 <sup>1</sup> (cf all DCs)	07/08	08/09	09/10																								
BVPI 128	The number of vehicle crimes per year, per 1,000 population in the Local Authority area.	6.1/1000	<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		4.4	4.4		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		5.1	in next Strategy	in next Strategy
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BVPI 128 Info only	The no. of vehicle crimes per year, per 1,000 population in the Local Authority area - % detected	11%	Not Available	7%	n/a	n/a	Not Applicable	n/a	n/a	n/a																								
BVPI 156	% of authority buildings, open to the public, in which all public areas are suitable for and accessible to disabled people.	88.89%	Not Available	100%	100%		Not available	100%	100%	100%																								
BVPI 166a	Score against checklist of enforcement best practice for environmental health	90.0%	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2	☆		3			4		100%	90%		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		100%	100%	100%
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BVPI 170a	No. of visits to/usages of museums/1000 pop'n (Calc'n method amended 2005/06)	88/1000 estimate	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		207	85		<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		90	100	105
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BVPI 170b	No. of those visits to LA funded, or part-funded museums and galleries that were in person/1000 pop'n). (Calculation method amended 2005/06)	85/1000	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		62	75		<table border="1"><tr><td>↘</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1			2			3	☆		4		80	85	90
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BVPI 170c	No. of pupils visiting museums and galleries in organised school groups.(Calc'n method amended 2005/06)	484	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		365	500		<table border="1"><tr><td>↘</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1			2			3	☆		4		500	505	510
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BVPI 174	The number of racial incidents reported to the Local Authority, and subsequently recorded/1000 pop'n	not monitored		not monitored		not monitored	not monitored	Now being recorded	Now being recorded	Now being recorded																								
BVPI 175	% of racial incidents reported to the Local Authority that resulted in further action	not monitored		not monitored		not monitored	not monitored	Now being recorded	Now being recorded	Now being recorded																								
BVPI 183a	Average length of stay in B&B accom of h/h which inc. dependent children or pregnant woman who are unintentionally homeless and in priority need	2 weeks	<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		3.14 weeks	0 weeks		<table border="1"><tr><td>↘</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1	☆		2			3			4		4 weeks	4 weeks	4 weeks
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BVPIs		Performance Results						Future Performance Targets																										
BVPI	Details	05/06	Performance Change & Quartile 05/06 (cf all DCs)	Perf 06/07	TGT 06/07	TGT Met 06/07	Perf Change & predicted Quartile 06-07 <sup>1</sup> (cf all DCs)	07/08	08/09	09/10																								
BVPI 183b	Average length of stay in hostel accom of h/h which include dependent children or pregnant woman who are unintentionally homeless and in priority need	0 weeks	<table border="1"><tr><td>↔</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↔	1	☆		2			3			4		0 weeks	0 weeks		<table border="1"><tr><td>↔</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↔	1	☆		2			3			4		0 weeks	0 weeks	0 weeks
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BVPI 199a	Proportion of relevant land and highways that is assessed as having combined deposits of litter & detritus that fall below an acceptable level. (surveys)	6.5%	<table border="1"><tr><td>↘</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1	☆		2			3			4		5.3%	9.0%		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		9%	9%	9%
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BVPI 199b	% of relevant land and highways from which unacceptable levels of graffiti are visible. (surveys)	0%	<table border="1"><tr><td>New</td><td>1</td><td>☆</td></tr><tr><td>w</td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	New	1	☆	w	2			3			4		0%	2%		<table border="1"><tr><td>↔</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↔	1	☆		2			3			4		2%	2%	2%
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BVPI 199c	% of relevant land and highways from which unacceptable levels of fly-posting are visible. (surveys)	0%	<table border="1"><tr><td>New</td><td>1</td><td>☆</td></tr><tr><td>w</td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	New	1	☆	w	2			3			4		0%	2%		<table border="1"><tr><td>↔</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↔	1	☆		2			3			4		2%	2%	2%
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BVPI 199d	The year-on-year reduction in total number of incidents and increase in total no. of enforcement actions taken to deal with fly-tipping.	New Indicator	New Indicator	3 = good (1 is highest)	N/A	N/A	New Indicator	3	2	2																								
BVPI 200a	Did the local planning authority submit the Local Development Scheme (LDS) by 28th March 2005 and thereafter maintain a 3-year rolling programme?	Yes	Not Available	Yes	Yes		Not Available	Yes	Yes	Yes																								
BVPI 200b	Has the local planning authority met the milestones, which the current Local Development Scheme (LDS) sets out?	Yes	Not Available	No	Yes		Not Available	No	No	N/a																								
BVPI 200c	Did the Local Planning Authority publish an annual monitoring report - snapshot as at 31 March	Yes	Not available	Yes	Yes		Not Available	Yes	Yes	Yes																								
BVPI 202	The number of people sleeping rough on a single night within the area of the LA	0 (estimate) no survey	<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		0	0		<table border="1"><tr><td>↔</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↔	1	☆		2			3			4		0	0	0
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BVPI 203	% change in average no. of families, which include dependent children or a pregnant woman, placed in temporary accommodation under homelessness legislation compared with average from previous year.	+11.76%	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td>☆</td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2			3	☆		4		0.00%	0.00%		<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1			2	☆		3			4		-10%	-10%	-10%
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BVPI	Details	05/06	Performance Change & Quartile 05/06 (cf all DCs)	Perf 06/07	TGT 06/07	TGT Met 06/07	Perf Change & predicted Quartile 06-07 <sup>1</sup> (cf all DCs)	07/08	08/09	09/10																								
BVPI 204	% of appeals allowed against the authority's decision to refuse on planning applications. (exclude withdrawals)	36.11%	<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td>☆</td></tr></table>	↗	1			2			3			4	☆	36.7%	36.0%		<table border="1"><tr><td>↘</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td>☆</td></tr></table>	↘	1			2			3			4	☆	34%	33%	33%
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BVPI 205	Quality of Service Checklist - Dev Control (at 31/03/05)	94.44%	<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		89.0%	100.0%		<table border="1"><tr><td>↘</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1	☆		2	☆		3			4		100%	100%	100%
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BVPI 213	No. of h/h who considered themselves as homeless, who approached local housing authority's housing advice service, & for whom housing advice casework intervention resolved their situation/1000hh	2	<table border="1"><tr><td>Ne</td><td>1</td><td></td></tr><tr><td>w</td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	Ne	1		w	2	☆		3			4		5	2		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		2	2	2
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BVPI 214	% of h/h accepted as statutorily homeless who were accepted as statutorily homeless by the same Authority within last two years.	0	<table border="1"><tr><td>Ne</td><td>1</td><td>☆</td></tr><tr><td>w</td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	Ne	1	☆	w	2			3			4		0.00%	0.00%		<table border="1"><tr><td>↔</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↔	1	☆		2			3			4		0	0	0
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BVPI 216a	Number of 'sites of potential concern' [within the local authority area], with respect to land contamination.	5850	Not applicable	5850	N/A	N/A	Not Applicable	N/A	N/A	N/A																								
BVPI 216b	No. of sites for which sufficient detailed info is available to decide whether remediation of the land is necessary, as a % of all 'sites of potential concern'.	0.020%	<table border="1"><tr><td>Ne</td><td>1</td><td></td></tr><tr><td>w</td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td>☆</td></tr></table>	Ne	1		w	2			3			4	☆	0.034%	0.250%		<table border="1"><tr><td>↗</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td>☆</td></tr></table>	↗	1			2			3			4	☆	0.5%	1.0%	1.5%
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BVPI 217	% of pollution control improvements to existing installations completed on time.	96%	<table border="1"><tr><td>Ne</td><td>1</td><td></td></tr><tr><td>w</td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	Ne	1		w	2	☆		3			4		100%	95%		<table border="1"><tr><td>↗</td><td>1</td><td>☆</td></tr><tr><td></td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↗	1	☆		2			3			4		95%	95%	95%
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BVPI 218a	% of new reports of abandoned vehicles investigated within 24hrs of notification.	97.62% (41 out of 42)	<table border="1"><tr><td>Ne</td><td>1</td><td>☆</td></tr><tr><td>w</td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	Ne	1	☆	w	2			3			4		91.67%	95.00%		<table border="1"><tr><td>↘</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1			2	☆		3			4		95%	95%	95%
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BVPI 218b	% of abandoned vehicles removed within 24 hours from the point at which the LA is legally entitled to remove the vehicle	97.62% (41 out of 42)	<table border="1"><tr><td>Ne</td><td>1</td><td>☆</td></tr><tr><td>w</td><td>2</td><td></td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	Ne	1	☆	w	2			3			4		91.67%	90.00%		<table border="1"><tr><td>↘</td><td>1</td><td></td></tr><tr><td></td><td>2</td><td>☆</td></tr><tr><td></td><td>3</td><td></td></tr><tr><td></td><td>4</td><td></td></tr></table>	↘	1			2	☆		3			4		95%	95%	95%
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BVPI 219a	No. of conservation areas in the local authority area. Snapshot at 31 March	34	Not applicable	34	34		Not applicable	34	34	35																								

BVPIs		Performance Results						Future Performance Targets																										
BVPI	Details	05/06	Performance Change & Quartile 05/06 (cf all DCs)	Perf 06/07	TGT 06/07	TGT Met 06/07	Perf Change & predicted Quartile 06-07 <sup>1</sup> (cf all DCs)	07/08	08/09	09/10																								
BVPI 219b	% of conservation areas in the local authority area with an up-to-date character appraisal.	8.82%	<table border="1"> <tr><td>Ne</td><td>1</td><td></td></tr> <tr><td>w</td><td>2</td><td>☆</td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1		w	2	☆		3			4		8.82%	11.00%		<table border="1"> <tr><td>↔</td><td>1</td><td></td></tr> <tr><td></td><td>2</td><td>☆</td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↔	1			2	☆		3			4		14	17	17
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BVPI 219c	% of conservation areas with published management proposals. Snapshot	5.88%	<table border="1"> <tr><td>Ne</td><td>1</td><td>☆</td></tr> <tr><td>w</td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	Ne	1	☆	w	2			3			4		5.88%	8.00%		<table border="1"> <tr><td>↔</td><td>1</td><td>☆</td></tr> <tr><td></td><td>2</td><td></td></tr> <tr><td></td><td>3</td><td></td></tr> <tr><td></td><td>4</td><td></td></tr> </table>	↔	1	☆		2			3			4		11	14	14
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BVPI 225	The overall provision & effectiveness of LA services designed to help victims of domestic violence and prevent further domestic violence	90.9%	Not applicable	90.9%	90.0%		Not applicable	90%	To be confirmed	To be confirmed																								
BVPI 226a	Total amount spent by the Local Authority on Advice and Guidance services provided by external organisations.	34,825.78	Not applicable	25,323	£25,320		Not applicable	26,080	26,860	27,665																								
BVPI 226b	Percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at 'General Help' level and above.	100%	Not applicable	100%	100%		Not applicable	100%	100%	100%																								
BVPI 226c	Total spent on Advice & Guidance in housing, welfare benefits and consumer matters which is provided directly by LA to public.	£49,800.14	Not applicable	£51,372	£55,170		Not applicable	£70,820	£72,820	74,860																								

Performance Indicators		Performance Results					Future Performance		
LPI	Details	Perf 05/06	Perf 06/07	Target 06/07	Target Met 06/07	06/07 Perf cf 05/06	07/08	08/09	09/10
LPI 2	Percentage return on investments (cash manager)	LIBID + 5.1% of LIBID	LIBID - 1.4%	LIBID + 10% of Libid		↔	LIBID +5% of Libid	LIBID +5% of Libid	LIBID +5% of Libid
LPI 3	Percentage of Sundry Debtor A/cs paid in 90 days	97%	Figure July 07	95%		Figure July 07	95%	95%	95%
LPI 4	Cost per head of population of Council Tax and NNDR collection	£7.20	£7.44	£8.03		↔	£8.19	£8.42	£8.66
LPI 6 RDC	Staff Appraisal & Development Reviews - RDC Overall	25.9%	36%	100%		↗	90%	90%	90%
LPI 9 RDC	Average Weekly Number of Visitors to Reception at RDC	499	453	n/a	n/a	n/a	n/a	n/a	n/a
LPI 9a	Average Weekly Number of visitors to area offices: Pickering	602	486	n/a	n/a	n/a	n/a	n/a	n/a
LPI 9b	Average Weekly Number of visitors to area offices: Kirby	510	340	n/a	n/a	n/a	n/a	n/a	n/a

Performance Indicators		Performance Results					Future Performance		
LPI	Details	Perf 05/06	Perf 06/07	Target 06/07	Target Met 06/07	06/07 Perf cf 05/06	07/08	08/09	09/10
LPI 9c	Average Weekly Number of visitors to area offices: Kirby night	133	127	n/a	n/a	n/a	n/a	n/a	n/a
LPI 9d	Average Weekly Number of visitors to area offices: Helmsley	433	357	n/a	n/a	n/a	n/a	n/a	n/a
LPI 10 RDC	Percentage of letters answered in 7 days - RDC	95.67%	98%	95%		n/a	95%	95%	95%
LPI 11a	Number of public conveniences with disabled access.	8 out of 9	8 out of 10	10		↔	10	10	10
LPI 11b	Number of public conveniences with baby changing facilities	5 out of 9	5 out of 10	8		↔	8	8	8
LPI 13	Overall satisfaction of service users of Ryecare (sat/very sat)	no survey	95%	95%		No data available	95%	95%	95%
LPI 15	Percentage of environmental health complaints responded to within 3 working days	96%	97%	90%		↗	90%	90%	90%
LPI 16	Overall satisfaction of service users of pest control services	97.56%	100%	90%		↗	90%	90%	90%
LPI 17	Percentage of full plans checked within 15 days-Bldg Control	94%	94%	90%		↔	90%	92%	92%
LPI 19	Cost of delivery of Building Control per head of population	£0.99	£0.87	£1.06		↗	£1.10	£1.13	£1.16
LPI 26a	The percentage of food premises inspections that should be carried out that were carried out for high risk premises	82% for category A,B & C Premises (100% for A & Bs)	93%	95%		↗	96%	96%	96%
LPI 26b	The percentage of food premises inspections that should be carried out that were carried out for other premises	91% (some premises Alt. enforcement strategy)	85%	85%		↘	90%	90%	90%
LPI 27a	Swimming Pools and Sports Centres No. of swims/visits per 1000 pop'n	4182	3431	4200		↘	4300	4400	4500
LPI 27 b	Swimming pools and sports centres - net cost per swim/visit	£2.86	£3.39	£2.68		↘	£2.67	£2.68	£2.69
LPI 28	The net cost per visit/usage to museums	£5.21	£2.53	£6.14		↗	£6.20	£6.20	£5.61
LPI 31a	Legal Services. The No. of debtor cases received for recovery.	139	102	Info only	n/a	n/a	n/a	n/a	n/a
LPI 31b	Legal Services. The No. and percentage of cases completed	60% (82)	52% (53)	90%		↘	50%	55%	60%
LPI 31c	Legal Services. Value of completed cases	£64,997.78	£80,556.13	n/a	n/a	↘	n/a	n/a	n/a
LPI 31d	Legal Services. Number of cases completed from previous quarters.	46	32	n/a	n/a	n/a	n/a	n/a	n/a
LPI 31e	Legal Services. Value of cases completed from previous quarters.	£40,797.15	£28,500.64	n/a	n/a	n/a	n/a	n/a	n/a
LPI 34	Benefits -% of new claims determined within 14 days of receiving all information	94.03%	94.00%	95.00%		↗	96%	98%	98%
LPI 35	The percentage of press releases issued that are used by the media	100%	100%	95%		↔	95%	95%	95%
LPI 36	Stakeholder satisfaction with media service provided	80%	75%	85%		↗	85%	85%	85%
LPI 42	Overall satisfaction of service users of the dog warden service	100%	100%	85%		↔	85%	85%	85%
LPI 43a	Average waiting time for a Disabled Facilities Grant to be processed from application to approval - Housing Assoc.	11.2 days	5.6 days	30 days		↗	30 days	30 days	30 days

Performance Indicators		Performance Results					Future Performance		
LPI	Details	Perf 05/06	Perf 06/07	Target 06/07	Target Met 06/07	06/07 Perf cf 05/06	07/08	08/09	09/10
LPI 43b	Average waiting time for a Disabled Facilities Grant to be processed from application to approval - Private	12.9 days	8.4 days	30 days			30 days	30 days	30 days
LPI 44	Number of properties accessed under the bond guarantee scheme	5	4	5			5	5	5
LPI 45	No. of affordable housing units completed during the year cf with to number of all new homes.	0 out of 193	23 out of 109	75			75	75	75
LPI 46	% of Plans checked within statutory time period by Building Control	100%	99%	100%			100%	100%	100%
LPI 47	Percentage of Building Notices processed within 2 days	98%	98%	93%			93%	94%	94%
LPI 48	The no. of decisions on planning applications delegated to officers as a % of all decisions (was BVPI 188)	85.75%	84.99%	90%			90%	90%	90%
LPI 50	Overall satisfaction of food business proprietors with food safety inspections	100%	97%	75%			75%	75%	75%
LPI 52	% of standard searches carried out in 5 working days	77.4%	84.5%	83%			90%	90%	90%
LPI 53	Average household earnings in Ryedale.	£20,160	£18,787	£21,168			+5%	+5%	+5%
LPI 54	Share of total regional employment.	0.96%	1.17%	0.96%			n/a	n/a	n/a
LPI 55a	No. of regeneration/economic projects implemented in Helmsley	New LPI	0	1		New LPI	1	0	n/a
LPI 55b	No. of regeneration/economic projects implemented in Kirkbymoorside	New LPI	0	0		New LPI	0	1	n/a
LPI 55c	No. of regeneration/economic projects implemented in Malton & Norton	New LPI	0	0		New LPI	1	1	n/a
LPI 55d	No. of regeneration/economic projects implemented in Pickering	New LPI	0	0		0	0	2	n/a
LPI 56	% of community grants targeted at needs identified in community plan.	15%	100%	30%	n/a	New LPI	60%	90%	100%
LPI 57a	No. of incidents of anti-social behaviour in Nuisance Dogs	New LPI	327	Baseline year - no target	n/a	New LPI	409	in next Strategy	in next Strategy
LPI 57b	No. of incidents of anti-social behaviour - Criminal Damage	New LPI	538	Baseline year - no target	n/a	New LPI	383	in next Strategy	in next Strategy
LPI 57c	No. of reports of anti-social behaviour in relation to manner of driving or misuse of motor vehicle	New LPI	182	Baseline year - no target	n/a	New LPI	290	in next Strategy	in next Strategy
LPI 57di	No. of incidents of anti-social behaviour in Neighbour disputes incl noise received by Police	New LPI	210	Baseline year - no target	n/a	New LPI	335	in next Strategy	n next Strategy
LPI 57dii	No. of incidents of anti-social behaviour in Neighbour disputes incl noise received by RDC	New LPI	194	Baseline year - no target	n/a	New LPI	204	in next Strategy	in next Strategy
LPI 57e	No. of reports of anti-social behaviour by Young People	New LPI	515	Baseline year - no target	n/a	New LPI	643	in next Strategy	in next Strategy
LPI 57f	No. of incidents of fly-tipping	New LPI	95	Baseline year - no target	n/a	New LPI	No target set	in next Strategy	in next Strategy
LPI 57g	No of abandoned cars	New LPI	12	Baseline year - no target	n/a	New LPI	No target set	in next Strategy	in next Strategy
LPI 58a	Number of ASBOs issued.	11	2	n/a	n/a		No target set	No target set	No target set

Performance Indicators		Performance Results					Future Performance		
LPI	Details	Perf 05/06	Perf 06/07	Target 06/07	Target Met 06/07	06/07 Perf cf 05/06	07/08	08/09	09/10
LPI 58b	Number of Acceptable Behaviour Contracts issued	New LPI	New LPI	New LPI	N/a	New LPI	Target n/a	Target n/a	Target n/a
LPI 59	Net migration of 16-24 year olds as a proportion of population.	No Data	No Data	0%	n/a	New LPI	0%	0%	0%
LPI 60	KG of residual waste collected per household.	527kg	454kg	525kg		New LPI	525	525	525
LPI 61	Amount in tonnes of CO <sub>2</sub> emissions resulting from our operations.	1515.1 tonnes		1530.5 tonnes			1445 tonnes	1360 tonnes	1275.4 tonnes
LPI 62	% improvement in the PPG17 style audit of Public Open Space quality.	36%	available July 07	N/a	n/a	New LPI	Baseline data set	50%	10%
LPI 63	Number of HGVs travelling through the centre of Malton and Norton.	No Data	No data available		n/a	New LPI	-	1200	TBA
LPI 64	% of persons travelling to work by public transport (by residence).	No Data	No data available		n/a	New LPI	-	6%	TBA
LPI 65a	% of all development that takes place in market towns and service villages: Housing	New LPI	No data available		n/a	New LPI	n/a	n/a	n/a
LPI 65b	% of all development that takes place in market towns and service villages: Economic Development	New LPI	No data available		n/a	New LPI	n/a	n/a	n/a
LPI 66	Percentage of service enquiries resolved at first point of contact - collected for each Service Unit individually.	New LPI	38%	20%		New LPI	20%	50%	80%
LPI 67a	% of total transactions made using the telephone	2%	No data available	12%	n/a		12%	22%	32%
LPI 67b	% of total transactions made using the website	4%	No data available	14%	n/a		24%	34%	36%
LPI 67c	% of total transactions made using face to face	94%	No data available	74%	n/a		74%	54%	34%
LPI 68	Percentage of performance targets met or exceeded.	New Indicator	To be inserted		n/a	n/a	n/a	n/a	n/a
LPI 69a	% of cashable efficiency gains	4.05%		5.86%			6.00% 3 <sup>rd</sup> yr cumulative figure	To be confirmed	To be confirmed
LPI 69b	% of non cashable efficiency gains	0.35%		1.17%			1.50% 3 <sup>rd</sup> yr cumulative figure	To be confirmed	To be confirmed
LPI 70	% of homelessness applications on which the LA make a decision and issues written notification to the applicant within 33 working days	100%	100%	100%	n/a	n/a	100%	100%	100%
LPI 71	% of standard searches carried out in 10 working days	97.74%	99.9%	100%			100%	100%	100%
LPI 72 RDC	No. of types of interactions enabled for electronic delivery as a % of the types of interactions that are legally permissible for electronic delivery - RDC	97.08%	97.23%	100%			100%	100%	100%
LPI 73	RDC Website - Minutes uploaded within 10 working days	New LPI	91%	100%		n/a	100%	100%	100%